



Student Tablet

Troubleshooting Tips

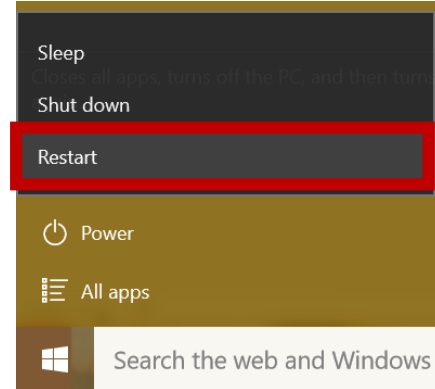
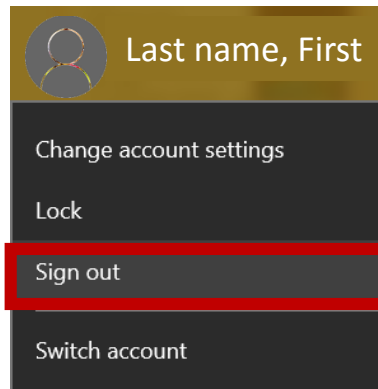
1. Turn Wi-Fi off, and then on again.
2. Make sure Airplane Mode is off.
3. Disconnect, then reconnect to the Explore network.



4. Try all browsers: Internet Explorer, Edge, Google Chrome, or Mozilla Firefox.




5. Sign out of the tablet and sign back in again.
6. Restart at least twice off of the keyboard.



7. Take device on and off the keyboard for keyboard issues.
8. Tighten tip of stylus or glue it.
If these two options do not work, do a restart.



9. Do a hard shut down. 
10. Ask three then see me.